

# "WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY"

# GENERAL INFORMATION ABOUT THE HOTEL / ULTIMATE ALL INCLUSIVE CONCEPT

| Name<br>Class       | : CRYSTAL TAT BEACH GOLF RESORT & SPA<br>: 5 *****          |
|---------------------|---|
| Address             | : Belek-Üçkum Tepesi/Antalya                                |
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| E-mail              | : info@crystalhotels.com.tr                                 |
| Http                | : www.crystalhotels.com.tr                                  |
| Investor            | : Galeri Kristal Turizm Pazarlama Ve Ticaret Anonim Şirketi |
| CEO                 | : Umman ÇETİNBAS  |
| Sales&Mark. Directo | r: Özcan ŞİRİN  |
| Facility Area       | $: 120.000 \text{ m}^2$                                     |
| Opening Date        | : 1993  |
| Last Renovation     | : 2012  |
| Hotel Buildings     | : 3 Hotel Buildings of 5 Floors                             |

Named after the **crystal** clear waters of the Mediterranean, our hotel is constructed directly on the beach of Belek-Üçkum and is located only at 35 km from the Antalya International Airport, and at 45 km from the city center of Antalya.

With its different architecture and the extraordinary beauty of the environment, our hotel is indeed a paradise for families with children – offering a private fine pebble and sandy beach of 300 m length and as well as a variety of pools and aquapark. An area of 120.000 m<sup>2</sup>, the guests will find three buildings of five floors each, with a total capacity of 420 rooms.

In order to grant our guests a pleasant stay, our **"Ultimate All Inclusive"** concept starts with a warm welcome to our guests upon arrival by offering them Turkish traditional sweet called "cezerye" and a glass of Turkish sweet fruit drink called "sherbet". We continue with showing our traditional Turkish hospitality, including a wide range of food and drinks for 24 hours and hereby we aim to guarantee 100% happiness and satisfaction.

There is fully equipped SPA health and beauty center (skin and body treatment).

114 rooms have sea view and all rooms have a balcony or terrace. They are comfortably decorated and designed for a superb holiday stay. Room amenities: carpet floor, electronic card locking system, central air conditioning and heating, satellite TV and music channel, mini bar, safe box, direct dial telephone, Wireless- Internet, sprinkler system and fire detector. Bath amenities: telephone, hairdryer and bathtub, 220 volt electricity supply. Non smoking and handicapped rooms are available.



## NUMBER OF ROOMS: 420

## NUMBER OF BEDS: 1000

## Standard Rooms:

337 Standard Rooms (4 handicapped rooms and non-smoking rooms)

Non-smoking rooms are available.

All rooms with balcony, 114 rooms have sea view.

Room amenities: balcony or terrace, carpet floor, electronic card locking system, central air conditioning and heating, satellite TV and music channel, mini bar, safe box, direct dial telephone, Wireless- Internet, sprinkler system and fire detector. Bath amenities: telephone, hairdryer and bathtub.

# **Family Rooms:**

69 Family Rooms

Maximum Capacity: 2 + 2Size of the Room: 43 - 48 m²1 bedroom and a sofa bed. Some of them with connecting doors.

#### **Junior Suites:**

10 Junior Suites

#### **Honeymoon Suites:**

4 Honeymoon Suites

Maximum Capacity : 5 pax Size of the Room : 68 m<sup>2</sup> 1 bedroom, 1 sitting room and a sofa bed.

#### **Bungalows:**

12 Bungalows

6 suites :  $68 \text{ m}^2$  - 5 pax 6 standarts: 23 m<sup>2</sup> - 2 pax

Only suites have 2 bedrooms.



**MEETING:** Apart from a ballroom that can be split into two and that has got a capacity of 430 persons, there is also another room with 60 person capacities on theatre style, as well as a wide

| <u>Saloon</u> | Dimensions<br><u>m</u> | <u>Height</u><br><u>m</u> | Square<br><u>m²</u> | <u>Theatre</u><br><u>setup</u> | <u>Class</u><br>setup | <u>U</u><br>Shaped<br>set up | <u>Banquet</u> | <u>Cocktail</u> |
|---------------|------------------------|---------------------------|---------------------|--------------------------------|-----------------------|------------------------------|----------------|-----------------|
| Congress      |                        |                           | 485                 | 550                            | -                     | -                            | 420            | 550             |
| Center        |                        |                           |                     |                                |                       |                              |                |                 |
| Aspendos      | -                      | -                         | 370                 | 440                            | 230                   | 96                           | 350            | 380             |
| +Aspendos 1   |                        |                           |                     |                                |                       |                              |                |                 |
| Aspendos      | 19,70 * 16,30          | 3,4                       | 220                 | 270                            | 140                   | 48                           | 200            | 230             |
| Aspendos 1    | 16,90 * 12,80          | 3,1                       | 150                 | 170                            | 90                    | 48                           | 150            | 150             |
| Side          | 8,50 * 7,00            | 3,1                       | 60                  | 50                             | 24                    | 18                           | 30             | 50              |
| Perge         | 7,10 * 7,00            | 3,1                       | 55                  | 60                             | 35                    | 25                           | 40             | 60              |

foyer. Meeting rooms are equipped with the latest technological items.

## **SWIMMING POOLS:**

| AQUAPARK | OPEN | INDOOR/<br>HEATED | SWEET<br>-<br>WATER | IN THE<br>GARDEN | CHILDRE<br>N-POOL |
|----------|------|-------------------|---------------------|------------------|-------------------|
| Х        | Х    |                   | Х                   | Х                |                   |
|          | Х    |                   | Х                   | Х                | Х                 |
|          | Х    | 2 İndoor<br>Pools | Х                   |                  |                   |

# **OTHER INFORMATIONS:**

A special children's pool with aqua-park and a shaded mini club with playground is available for children between 4 and 12 years. For children between 13 and 16 years, there is a junior club (01.06-01.09). Between 01.04 and 31.10 indoor pool is not heated.

| OTHER ACTIVITIES     |  |  |
|----------------------|--|--|
| Chargeable           | Free Of Charge                                 |  |
| Hairdresser          | Turkish bath                                   |  |
| Shopping center      | Sauna  |  |
| SPA center           | Steam room                                     |  |
| Massage / Rubbing    | Jacuzzi / Indoor pool                          |  |
| Doctor               | Parking  |  |
| Dry cleaning         | Safe   |  |
| Laundry              | Chaise longue, shade, chaise longue mattress   |  |
| Internet corner      | at the pool and the beach                      |  |
| Car rental           | Beach towel (with towel card / against         |  |
| Mountain bike rental | deposit)                                       |  |
| Babysitting          | Wireless internet connection – in the rooms,   |  |
|                      | lobby and public areas (up to 56 Kbps          |  |
|                      | internet is free, over 56 Kbps internet is due |  |
|                      | to charge.)                                    |  |

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| FOOD & BEVERAGE |  |  |
|-----------------|--|--|
| Chargeable      | Free Of Charge   |  |
| Room service    | A' la carte restaurants (1x per Person),<br>Mini bar (soft drinks / checked and refilled<br>daily) |  |

| SPORTS ACTIVITIES                        |                               |  |
|--|-------------------------------|--|
| Chargeable                               | Free Of Charge                |  |
| Game room                                | 7 Tennis courts               |  |
| Video games                              | Beach volleyball              |  |
| Bowling                                  | Table tennis                  |  |
| Billiards                                | Fitness center                |  |
| Tennis court illumination                | Waterball /Aquarobic          |  |
| Tennis racket / Tennis ball              | Aerobic / Stretching          |  |
| Motorized and non-motorized water sports | Darts / Boccia                |  |
| Golf                                     | Mini football                 |  |
|  | Basketball                    |  |
|  | Shuttle service to "Tat Golf" |  |

# TAT GOLF:

Golf course with 27 holes, located at only 800 m from the hotel, built beside the beach between a river and the Mediterranean Sea with amazing views over the Taurus Mountains.

# PRECAUTIONS IN OUR HOTELS AGAINST GLOBAL WARMING

- Solar energy
- Natural gas
- Waste decomposition
- Recyclable materials
- Energy savers in the rooms
- Sensor devices for electricity and water saving
- Tennis Courts (with reservation during the day)
- > There are booking and transfer facilities to the Golf Courses offered.
- > Pets are not allowed in our hotel.
- > In all Crystal Hotels, smoking is not allowed in indoor areas.



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## MEAL SERVICE HOURS AND THEIR UNITS

| HOURS         | <u>MEALS</u>                 |  |
|---------------|------------------------------|--|
| 07.00 - 10.00 | BREAKFAST – OPEN BUFFET      | - MEDİTERRANEO RESTAURANT                  |
| 10.00 - 11.00 | LATE BREAKFAST – CONTINENTAL | - MEDİTERRANEO RESTAURANT                  |
| 12.00 - 16.30 | SNACK-SERVICE                | - MEDİTERRANEO RESTAURANT                  |
| 12.30 - 14.30 | LUNCH – OPEN BUFFET          | - MEDİTERRANEO RESTAURANT                  |
| 12.00 - 13.00 | LUNCH – CHILDREN BUFFET      | - MEDİTERRANEO RESTAURANT                  |
| 17.00 - 23.00 | CAKES AND COOKIES            | - POOL BAR                                 |
| 17.00 - 19.00 | ICE CREAM SERVICE            | - POOL BAR                                 |
| 16.00 - 17.00 | CAKES AND TEA TÌME           | - POOL BAR                                 |
| 19.00 - 21.30 | DINNER – OPEN BUFFET         | - MEDİTERRANEO RESTAURANT                  |
| 18.30 - 19.30 | DINNER – CHILDREN BUFFET     | - MEDİTERRANEO RESTAURANT                  |
| 19.00 - 21.30 | MEXICAN CUISINE              | - MEXICO RESTAURANT (RESERVATION REQUIRED) |
| 19.00 - 21.30 | ITALIAN CUISINE              | - LA TOSCANA (REZERVASYONLU)               |
| 23.30 - 00.30 | LATE NIGHT SNACK             | - B LOUNGE                                 |

\*\* EACH OF A' LA CARTE RESTAURANTS IS ONCE PER STAY AND WITH ONLY PRE BOOKINGS.

| HOURS         | <u>DRINKS</u>   |                                  |
|---------------|-----------------|----------------------------------|
| 10.00 - 23.00 | LOBBY LOUNGE    | (LOCAL AND INTERNATIONAL DRINKS) |
| 23.00 - 02.00 | POOL BAR        | (LOCAL AND INTERNATIONAL DRINKS) |
| 23.00 - 02.00 | IBIZA DISCO BAR | (LOCAL AND INTERNATIONAL DRINKS) |
| MINI BAR      | SOFT DRINKS     | (CHECKED ON DAILY BASIS)         |
|               |                 |                                  |
| HOURS         |                 | ACTIVITIES                       |
| 08.30 - 20.00 |                 | STEAM BATH                       |
| 08.30 - 20.00 |                 | TURKISH BATH                     |

| 08.30 - 20.00 | STEAM BATH           |
|---------------|----------------------|
| 08.30 - 20.00 | TURKISH BATH         |
| 08.30 - 20.00 | SAUNA                |
| 08.30 - 20.00 | JACUZZI              |
| 08.30 - 20.00 | INDOOR SWIMMING POOL |
| 08.30 - 20.00 | FITNESS CENTER       |
|               |                      |

## SERVICES NOT INCLUDED IN THE ULTIMATE ALL-INCLUSIVE

| Service:  | Telephone, fax, bowling, billiards, video games, game room, internet café  |
|-----------|--|
| Sports:   | Tennis balls, tennis rackets, tennis court lightening, motorized and non-motorized water   |
|           | sports   |
| Wellness: | SPA and beauty center, massage, rubbing  |
| Beverage: | Alcoholic drinks will not be served to children less than 18 years.  |
|           | Children less than 7 years are not allowed in the A' la carte restaurants.   |
|           | International champagnes, wine and liquor of high quality, cognac, whiskies and  |
|           | fresh fruit juices   |
|           | Alcoholic drinks shall not be served in bottles.   |
|           | Import drinks shall not be served in the restaurants.  |
|           | Import alcoholic beverages between 01.00 and 10.00   |
|           | No alcoholic drinks shall be served at breakfast.  |
|           | Room service   |
| The       | e hotel management shall be entitled to make alterations subject to timely notification<br>concerning the room service, the above listed services and their hours. |