

#### "WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY"

## GENERAL INFORMATION ABOUT THE HOTEL / ALL INCLUSIVE CONCEPTS

Name : CRYSTAL GREEN BAY RESORT & SPA

Class : **5** \*\*\*\*\*

Address : Meşelik Köyü, Güvercinlik/Bodrum/Muğla

 $\begin{array}{lll} \text{Telephone} & : + 90\ 252\ 374\ 50\ 10 \\ \text{Telefax} & : + 90\ 252\ 374\ 50\ 04 \\ \text{E-mail} & : \underline{\text{info@crystalhotels.com.tr}} \\ \text{Http} & : \underline{\text{www.crystalhotels.com.tr}} \\ \end{array}$ 

Investor : Galeri Kristal Turizm Pazarlama Ve Ticaret Anonim Sirketi

CEO : Umman ÇETİNBAS

Sales & Marketing Director : Özcan ŞİRİN

Facility Area : 60.000 m²; whereby 3.850 m² Main Building, 450 m² Annex

Building and 55.700 m<sup>2</sup> Hotel Garden Area

Opening Year : 1992 Last Renovation : 2010

Hotel Buildings : Main Building of 3 Floors and Annex Buildings of 3 Floors

Our hotel is constructed directly on the beach of Güvercinlik-Kuyucak bay and is located only at 12 km from the Bodrum International Airport, and at 23 km from the city center of Bodrum.

With its different architecture and the extraordinary beauty of the environment, our hotel is indeed a paradise for families with children – offering a private fine sandy beach of 250 m length as well as a variety of pools and aquapark with 2 slides covering 825 m<sup>2</sup>.

An area of  $60.000 \text{ m}^2$ , whereby  $3.850 \text{ m}^2$  consists of hotel buildings –  $450 \text{ m}^2$  annex building and  $55.700 \text{ m}^2$  consists of gardens, the guests will find a building of 3 floors and annex buildings of 3 floors with a total capacity of 278 rooms.

In order to grant our guests a pleasant stay, our **"All Inclusive"** concept starts with a warm welcome to our guests upon arrival by offering them Turkish traditional sweet called "cezerye" and a glass of Turkish sweet fruit drink called "sherbet". We continue with showing our traditional Turkish hospitality, including a wide range of food and drinks until 24:00 and hereby we aim to guarantee 100% happiness and satisfaction.

There is fully equipped SPA health and beauty center (skin and body treatment).

54 rooms have direct sea view, 63 rooms have sea view and 77 rooms have garden and forest view, 52 rooms interior garden view,25 rooms have a mini garden view,7 rooms have forest view,all rooms with balcony. They are comfortably decorated and designed for a superb holiday stay. Room amenities: laminate floor, key-card system, safe box, LCD-TV with satellite broadcasting and music channel, split air conditioning, fire detector, mini bar and direct dial telephone. Bath amenities: hairdryer and 220 volt electricity supply. Non smoking and handicapped rooms are available.



NUMBER OF ROOMS: 278 NUMBER OF BEDS: 614

## **MAIN BUILDING**

243 Rooms

#### **Standard Rooms:**

237 Standard Rooms (12 Standard Rooms are with connection door, 127 Standard Rooms are with Twin Bed, 96 Standard Rooms are with French, 2 special handicapped rooms and Nonsmoking rooms are available).

Maximum Capacity : 2 pax

Size of the Room :  $20 \text{ m}^2 - 22 \text{ m}^2$ 

Room amenities: laminate floor, key-card system, safe box, LCD-TV with satellite broadcasting and music channel, split air conditioning, fire detector mini bar, and direct dial telephone. Bath amenities: hairdryer and 220 volt electricity supply. Non smoking and handicapped rooms are available.

## Family Rooms:

6 Rooms

Maximum Capacity : 4 pax Size of the Room : 34 m<sup>2</sup>

2 bedrooms, 1 bathroom, and all standard room amenities are available.

#### **ANNEX BUILDING**

35 Rooms

#### **Standard French Bed Rooms:**

12 rooms and 3 rooms have direct sea view.

1 French Bed, American kitchen, balcony and all standard room amenities are available

Maximum Capacity : 2 pax

Size of the Room :  $26 \text{ m}^2$  parquet and ceramic coated floor

## Junior Suite Rooms:

12 rooms and 9 rooms have direct sea view.

1 bedroom + 1 living room + American kitchen, 1 bathroom, balcony

Maximum Capacity : 4 pax

Size of the Room : 34 m<sup>2</sup> ceramic coated floor

## **Family Suite Rooms:**

5 rooms and 1 room has sea view.

2 bedrooms (French Bed + French Bed) + 1 living room + American kitchen, 2 bathrooms,

balcony

Maximum Capacity : 4 + 1 pax

Size of the room  $: 59 \text{ m}^2 \text{ ceramic coated floor}$ 

#### **Family Rooms:**

6 rooms and all rooms have sea view.

2 bedrooms (French Bed + Twin Bed), 1 bathroom, balcony

Maximum Capacity : 2 + 2 pax

Size of the rooms  $: 36 \text{ m}^2 \text{ parquet coated floor}$ 



<u>Meeting</u> <u>room</u>	Size <u>m</u>	<u>Height</u> <u>m</u>	Area m²	Theater	Class	u Shape	<u>Banquet</u> <u>Gala</u>	<u>Cocktail</u>
Crystal	12.20 *7.00	2.7	85	85	40	25	40	85

**MEETING:** A meeting room that has got a capacity of 85 persons, as well as a foyer. Meeting room is equipped with the latest technological items.

# **SWIMMING POOLS**

AQUAPARK	OPEN	SEE	SWEET-	IN THE	CHILDREN	DEPTH	M <sup>2</sup>
		WATER	WATER	GARDEN	-POOL	(cm.)	
	X		X	X		140	440
X	Х		X	X		110	180
	X	X		X		140	220
	X		X	X	X	55	60
					X	35	60

# **OTHER INFORMATIONS**

A special children's pool, mini club and a shaded playground is available for children between 4 and 12 years.

OTHER ACTIVITIES			
Chargeable	Free Of Charge		
Hairdresser	Turkish bath		
Shopping center	Sauna		
Spa center	Steam room		
Massage / Rubbing	Safe Box		
Doctor	Chaise longue, shade, chaise longue mattress		
Laundry	at the pool and the beach		
Internet café	Beach towel (with towel card / against		
	deposit)		
	Wireless internet connection – in the lobby		
	(up to 56 Kbps internet is free, over 56 Kbps		
	internet is due to charge.)		



FOOD & BEVERAGE			
Chargeable	Free Of Charge		
Room service,	A' la Carte Restaurants (1x per person- per		
Fresh fruit juices, energy drinks and	restaurants)		
import drinks	Cappuccino, Espresso,		
	Turkish coffee, Ice cream		
	Vital Bar, Lobby Lounge, Lagoon Bar,		
	Beach Bar, Clam Bar, Thalasso Bar,		
	Triangle Disco Bar,		
	Mini bar (filled only arrival date with soft		
	drinks)		

SPORTS ACTIVITIES			
Chargeable	Free Of Charge		
Pc games / Atari	Fitness center		
Table Football	Outdoor training equipments		
Billiards	Mini golf / Mini football field		
Jet-ski / Banana / Parasailing	Tennis court (multipurpose)		
Ringo / Canoe	Waterball / Aquagym		
Water-ski / Surf / Catamaran	Aerobic / Streching		
Topaz / Hobby cat	Basketball ground		
Tennis court illumination	Beach volleyball		
Tennis racket / Tennis ball	Boccia / Dart		
·	Table tennis		

## **ANIMATION & ENTERTAINMENT**

Animation activities throughout the day, evening shows, live music (on certain days of the week) and disco.

# PRECAUTIONS IN OUR HOTELS AGAINST GLOBAL WARMING

- Solar energy
- Recyclable materials
- Energy savers in the rooms
  - Tennis Courts are with hard ground.
  - Pets are allowed in our hotel. (Pets are staying in private house. It's not available to entering to rooms and communal areas.)
  - In all Crystal Hotels, smoking is not allowed in indoor areas.



#### "WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY"

## MEAL SERVICE HOURS AND THEIR UNITS

<b>HOURS</b>	<u>MEALS</u>	
07.00 - 10.00	BREAKFAST – OPEN BUFFET	- GREEN BAY RESTAURANT
10.00 - 11.00	LATE BREAKFAST – CONTINENTAL	- GREEN BAY RESTAURANT, TERRACE SECTION
12.00 - 17.00	TURKISH TRADITIONAL PASTRIES	- CRYSTAL SNACK RESTAURANT
12.30 - 14.30	LUNCH – OPEN BUFFET	- GREEN BAY RESTAURANT
12.00 - 13.00	LUNCH – CHILDREN BUFFET	- GREEN BAY RESTAURANT
17.00 - 18.00	CAKES AND COOKIES	- BEACH BAR
17.00 - 18.00	CAKES AND TEA TIME	- LAGOON BAR
19.00 - 21.30	DINNER – OPEN BUFFET	- GREEN BAY RESTAURANT
18.30 - 19.30	DINNER – CHILDREN BUFFET	- GREEN BAY RESTAURANT
19.00 - 21.30	TURKISH CUISINE	- ISTANBUL RESTAURANT (RESERVATION REQUIRED)
19.00 - 21.30	SEA FOOD	- SAILOR RESTAURANT (RESERVATION REQUIRED)
19.00 - 21.30	ITALIAN CUISINE	-RISTORANTE ITALIANO (RESERVATION REQUIRED)
23.30 - 00.30	LATE NIGHT SNACK	- CRYSTAL SNACK RESTAURANT

<sup>\*\*</sup> EACH OF A' LA CARTE RESTAURANTS IS ONCE PER STAY AND WITH ONLY PRE BOOKINGS.

HOURS	DRINKS	
10.00 - 18.00	VITAL BAR	(FRUIT JUICES)
10.00 - 08.00	LOBBY LOUNGE	(LOCAL DRINKS)
10.00 - 00.00	LAGOON BAR	(LOCAL DRINKS)
10.00 - 18.00	THALASSO BAR (SEA POOL)	(LOCAL DRINKS)
11.00 - 18.00	BEACH BAR	(SOFT DRINKS, BEER)
10.00 - 18.00	CLAM BAR (PORT SIDE)	(LOCAL DRINKS)
23.00 - 02.00	TRIANGLE DISCO BAR	(LOCAL DRINKS)
MINI BAR	SOFT DRINKS	(FILLED ONLY ARRIVAL DATE)
HOURS	<u>ACTIVITIES</u>	
09.00 - 19.30	TURKISH BATH	

09.00 – 19.30 SAUNA 09.00 – 19.30 FITNESS CENTER	03.00 13.30	TOTAL SITE DI CITI
09.00 – 19.30 FITNESS CENTER	09.00 - 19.30	SAUNA
	09.00 – 19.30	FITNESS CENTER

# SERVICES NOT INCLUDED IN THE ALL-INCLUSIVE

Service: Telephone, fax, pc games, Atari, internet café

Tennis court lightening, tennis racket and tennis ball, motorized and non-Sports:

motorized water sports, sailing (lazer, hobby-cat, surf, pico, taz, topaz, fun board)

Spa and beauty center, massage, rubbing Wellness: Beverage: Drinks are charged between 00.01 and 10.00.

Alcoholic drinks will not be served to children less than 18 years.

Import drinks and fresh fruit juices

Alcoholic beverages shall not be served in bottles. Alcoholic drinks shall not be served at breakfast.

Room service

Children less than 7 years are not allowed in the A' la Carte Restaurants.

The hotel management shall be entitled to make alterations subject to timely notification concerning the above listed services and their hours.