

"WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY"

GENERAL INFORMATION ABOUT THE HOTEL / ULTIMATE ALL INCLUSIVE CONCEPT

Name : CRYSTAL FLORA BEACH RESORT

Class : 5 ***** Holiday Village

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Investor : Galeri Kristal Turizm Pazarlama Ve Ticaret Anonim Şirketi

CEO : Umman ÇETİNBAS

Sales & Mark. Dir. : Özcan ŞİRİN

Facility Area : 53.000 m²; whereby 35.000 m² Facility and 18.000 m² Garden Area

Opening Year : 1997 Last Renovation : 2010

Hotel Buildings : Bungalows of 3 Floors

Named after the **crystal** clear waters of the Mediterranean, our holiday village is constructed 0 m to the beach of Kemer-Beldibi and is located only at 35 km from the Antalya International Airport, and at 25 km from the city center of Antalya.

With its different architecture and the extraordinary beauty of the environment, our facility is indeed a paradise for families with children – offering a private pebble beach of 900 m length as well as a variety of pools and aquapark covering 1044 m². An area of 53.000 m², whereby 35.000 m² consists of facility area and 18.000 m² consists of gardens, the guests will find bungalows of three floors, with a total capacity of 507 rooms.

In order to grant our guests a pleasant stay, our "Ultimate All Inclusive" concept starts with a warm welcome to our guests upon arrival by offering them Turkish traditional sweet called "cezerye" and a glass of Turkish sweet fruit drink called "sherbet". We continue with showing our traditional Turkish hospitality, including a wide range of food and drinks for 24 hours and hereby we aim to guarantee 100% happiness and satisfaction.

There is fully equipped health and beauty center (skin and body treatment), a special garden with Bali type massage units.

74 rooms have sea view and all rooms have a balcony or terrace. They are comfortably decorated and designed for a superb holiday stay. Room amenities: ceramic floor with décor carpet, electronic card locking system, split air conditioning and heating, LCD-TV with satellite broadcasting and music channel, mini bar, safe box, direct dial telephone, sprinkler system and fire detector. Bath amenities: telephone, hairdryer and shower, 220 volt electricity supply. Non smoking and handicapped rooms are available.



NUMBER OF ROOMS: 507 NUMBER OF BEDS: 1235

Standard Rooms:

423 Standard Rooms (343 rooms are for 2 pax and the other rooms are for 2 + 1 or 3 pax and 6 handicapped rooms, 10 Non-smoking rooms).

Maximum Capacity : 2 pax, 2 + 1 pax

Size of the Room : Between 21 m² and 26 m²

All rooms with balcony but 26 rooms with terrace and 68 have sea view. Room amenities: ceramic floor with décor carpet , electronic card locking system, split air conditioning and heating, LCD-TV with satellite broadcasting and music channel, mini bar, safe box, direct dial telephone, sprinkler system and fire detector. Bath amenities: telephone, hairdryer and shower.

Superior Rooms:

16 Superior Rooms

Maximum Capacity : 3 + 1 pax Size of the Room : 37 m²

1 bedroom, 1 bathroom and all standard room amenities are available.

Family Rooms:

59 Family Rooms

Maximum Capacity : 4 pax Size of the Room : 37 m^2

2 bedrooms, 1 living room (with door between), 1 bathroom and all standard room amenities are available.

Junior Suites:

4 Pasha Suites

Maximum Capacity : 2 + 1 / 3 pax

Size of the Room $: 45 \text{ m}^2$

1 bedroom, 1 living room, 1 bathroom and all standard room amenities are available.

Suites:

4 Suites

Maximum Capacity : 4 pax Size of the Room : 52 m²

Nicely decorated separate 1 bedroom, 1 living room, 1 bathroom and all standard room amenities are available.

King Suite:

1 King Suite

Maximum Capacity : 4 pax Size of the Room : 55 m^2

Nicely decorated separate 1 bedroom, 1 living room, 1 bathroom with shower and all standard room amenities are available.



SWIMMING POOLS:

AQUAPARK	OPEN	INDOOR	SWEET	IN THE	CHILDREN	DEPTH	M 2
		HEATED	WATER	GARDEN	POOL	CM	
X	X		X	X		110	95
	X		X	X		140	650
	RELAX		X	X		140	255
	X		X	X	X	35	44

OTHER INFORMATIONS:

Children's pool, children buffet, mini club with playground is available for children between 4 and 12 years.

MEETING: A meeting room that has latest version of technical equipments and that has got a capacity of 200 persons, as well as a foyer.

<u>Saloon</u>	<u>Dimensions</u> <u>m</u>	<u>Height</u> <u>m</u>	Square <u>m²</u>	<u>Theatre</u> <u>setup</u>	Class setup	<u>U</u> Shaped set up	<u>Banquet</u>	<u>Cocktail</u>
Ephesus	15 m*20 m	2,5 m	300 m ²	200	120	40	100	250

OTHER ACTIVITIES		
Chargeable	Free Of Charge	
Hairdresser	Turkish bath	
Shopping center	Sauna / Shock shower	
Massage / Rubbing	Steam room	
Doctor	Outside parking	
Dry cleaning	Safe	
Laundry	Chaise longue, shade, chaise longue mattress	
Internet corner (with reservation)	at the pool and the beach	
Rent a car	Beach towel (with towel card / against deposit)	
Baby sitter	Wireless internet connection – in the lobby (up	
-	to 56 Kbps internet is free, over 56 Kbps	
	internet is due to charge.)	



FOOD & BEVERAGE		
Chargeable	Free Of Charge	
Room service,	A' la Carte Restaurants (1x per stay – per	
Water pipe Cafe	restaurant),	
	Charshi Bar, Saphir Disco Bar,	
	Lounge Cafe & Bar, Port Bar, Beach Club,	
	Pool & Snack Bar (in the Pool Bar),	
	Gözleme House,	
	Mini bar (soft drinks / checked and refilled	
	daily)	

SPORTS ACTIVITIES			
Chargeable	Free Of Charge		
Tennis court illumination	2 Tennis courts (hard ground.)		
Tennis racket / Tennis ball	Fitness center		
Jet ski / Banana/ Parasailing / Ringo	Dart / Boccia		
Bowling	Beach volleyball		
Billiards	Aerobic / Stretching		
Pc games / Atari	Waterball / Aquarobic		
Table football	Basketball ground		
Game room	Table tennis		
	Canoe / Sea bike		
	Surfing (with a certificate)		

ANIMATION & ENTERTAINMENT:

Animation activities throughout the day, Evening shows, life music (on certain days of the week) and disco.

PRECAUTIONS IN OUR HOTELS AGAINST GLOBAL WARMING

- Natural gas
- Waste decomposition
- Recyclable materials
- Energy savers in the rooms
- Sensor devices for electricity and water saving
- Pets are not allowed in our hotel.
- In all Crystal Hotels, smoking is not allowed in indoor areas.



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MEAL SERVICE HOURS AND THEIR UNITS

<u>HOURS</u>	<u>MEALS</u>	
07.00 - 10.00	BREAKFAST – OPEN BUFFET	-ASPENDOS RESTAURANT
08.00 - 11.00	BREAKFAST – A LA CARTE	-BEACH CLUB (RESERVATION REQUIRED)
10.00 - 11.00	LATE BREAKFAST – CONTINENTAL	-ASPENDOS RESTAURANT, TERRACE SECTION
11.30 - 16.30	TURKISH TRADITIONAL PASTRIES	-POOL BAR AND BEACH CLUB
11.30 - 16.30	GÖZLEME	-POOL BAR AND BEACH CLUB
12.00 - 16.30	SNACK SERVICE	-SNACK RESTAURANT
12.30 - 14.30	LUNCH – OPEN BUFFET	-ASPENDOS RESTAURANT
12.00 - 13.00	LUNCH – CHILDREN BUFFET	-MINI CLUB
17.00 - 23.00	CAKES AND COOKIES	-LOUNGE BAR
16.00 - 18.00	ICE CREAM SERVICE	-POOL BAR
19.00 - 21.30	DINNER – OPEN BUFFET	-ASPENDOS RESTAURANT
19.00 - 21.30	MEXICAN CUISINE	-LA FIESTA RESTAURANT (RESERVATION REQUIRED)
19.00 - 21.30	SEA FOOD	-STARFISH RESTAURANT (RESERVATION REQUIRED)
19.00 - 21.30	MEDITERRANEAN CUISINE	-AZURE RESTAURANT (RESERVATION REQUIRED)
19.00 - 21.30	FAR EAST CUISINE	-SAMPAN RESTAURANT (RESERVATION REQUIRED)
19.00 - 21.30	BARBECUE	-FLORA RESTAURANT (RESERVATION REQUIRED)
23.30 - 00.30	LATE NIGHT SNACK	-ASPENDOS RESTAURANT
01.00 - 07.00	NIGHT SNACK VARIETIES	-LOUNGE BAR

^{**} ONLY ONE OF A' LA CARTE RESTAURANT IS ONCE PER STAY AND WITH ONLY PRE BOOKINGS.

<u>HOURS</u>	<u>DRINKS</u>	
16.00 - 24.00	CHARSHI BAR	(NON-ALCOHOLIC DRINKS)
23.00 - 02.00	SAPHIR DISCO BAR	(LOCAL AND IMPORT DRINKS)
24 HOURS	LOUNGE CAFÉ & BAR	(LOCAL AND IMPORT DRINKS)
10.00 - 18.00	PORT BAR	(SOFT DRINKS)
10.00 - 24.00	BEACH CLUB	(ALCOHOLIC AND NON-ALCOHOLIC DRINKS)
10.00 - 24.00	POOL & SNACK BAR	(ALCOHOLIC AND NON-ALCOHOLIC DRINKS)
MINI BAR	SOFT DRINKS	(CHECKED ON DAILY BASIS)

<u>HOURS</u>	<u>ACTIVITIES</u>
08.00 - 19.30	STEAM BATH
08.00 - 19.30	TURKISH BATH
08.00 - 19.30	SAUNA
08.00 - 19.30	FITNESS CENTER
10.00 - 19.00	NON-MOTORISED WATER SPORTS (CANOE / SURFING)
	(CERTIFICATION IS MANDATORY (FOR SURFING)

SERVICES NOT INCLUDED IN THE ULTIMATE ALL-INCLUSIVE

Service: Telephone, fax, bowling, billiards, pc games, Atari, internet corner

Sports: Tennis balls, tennis rackets, tennis court lightening, motorized and non motorized water sports

Wellness: Wellness and beauty center, massage, rubbing

Beverage: Alcoholic drinks will not be served to children less than 18 years.

Children less than 7 years are not allowed in the A' la Carte Restaurants.

International champagnes, wine and liquor of high quality, cognac and whiskies

Fresh fruit juices

Alcoholic drinks shall not be served in bottles. Import drinks shall not be served in the restaurants. Import alcoholic beverages between 01.00 and 10.00 No alcoholic drinks shall be served at breakfast.

Room service

The hotel management shall be entitled to make alterations subject to timely notification concerning the room service, the above listed services and their hours.