



“WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY”

GENERAL INFORMATION ABOUT THE HOTEL / ULTIMATE ALL INCLUSIVE CONCEPT

Name : **CRYSTAL DE LUXE RESORT & SPA**
Class : **5 *******
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Investor : Galeri Kristal Turizm Pazarlama Ve Ticaret Anonim Şirketi
CEO : Umman ÇETİNBAS
Sales & Mark. Dir. : Özcan ŞİRİN
Facility Area : 16.000 m² ; whereby 8.000 m² Hotel Facilities and 8.000 m² Hotel Garden Area
Opening Date : 24 April 2008
Hotel Buildings : 1 Hotel Building of 6 Floors

Named after the **crystal** clear waters of the Mediterranean, our hotel is constructed 75 m to the beach of Kemer and is located only at 56 km from the Antalya International Airport, and at 38 km from the city center of Antalya.

With its different architecture and the extraordinary beauty of the environment, our hotel is indeed a paradise for families with children – offering a private pebble beach of 50 m length and 100 m width as well as a variety of pools and aquapark covering 1150 m². An area of 16.000 m², whereby 8.000 m² consists of hotel buildings and 8.000 m² consists of gardens, the guests will find one building of six floors, with a total capacity of 356 rooms.

In order to grant our guests a pleasant stay, our **“Ultimate All Inclusive”** concept starts with a warm welcome to our guests upon arrival by offering them Turkish traditional sweet called “cezerye” and a glass of Turkish sweet fruit drink called “sherbet”. We continue with showing our traditional Turkish hospitality, including a wide range of food and drinks for 24 hours and hereby we aim to guarantee 100% happiness and satisfaction.

Fully equipped SPA health and beauty center (skin and body treatment), a covered **Spa swimming pool of 60 m²**, special jet showers and relaxation beds with Jacuzzi's in the pool.

290 Standard rooms have sea view and all rooms have a balcony. They are comfortably decorated and designed for a superb holiday stay. Room amenities: carpet floor, electronic card locking system, central air conditioning and heating, satellite TV and music channel, mini bar, safe box (suitable to put the notebooks), direct dial telephone, wireless internet connection, sprinkler system and fire detector. Bath amenities: telephone, hairdryer and bathtub, 220 volt electricity supply. Non smoking and handicapped rooms are available.



NUMBER OF ROOMS: 356

NUMBER OF BEDS: 1111

Standard Rooms:

309 Standard Rooms (77 Rooms with connecting doors, 3 handicapped rooms, 24 Non-smoking rooms).

Maximum Capacity : 3 pax
Size of the Room : 27 m²

All rooms with balcony, 290 have sea view.

Room amenities: carpet floor, electronic card locking system, central air conditioning and heating, satellite TV and music channel, mini bar, safe box (suitable to put the notebooks), direct dial telephone, wireless internet connection, sprinkler system and fire detector. Bath amenities: telephone, hairdryer and bathtub.

Family Rooms:

41 Family Rooms

Maximum Capacity : 4 pax
Size of the Room : 40 m²

2 bedrooms (with door in between), 1 bathroom and all standard room amenities are available.

Sultan Suites:

3 Sultan Suites

Maximum Capacity : 4 + 2 pax
Size of the Room : 75 m²

2 nicely decorated separate bedrooms and 1 living room, 2 separate bathrooms from which one with a Jacuzzi, shower and the other with a bathtub and all standard room amenities are available. Plasma TV and a DVD player are available.

Pasha Suites:

3 Pasha Suites

Maximum Capacity : 2 + 2 pax
Size of the Room : 55 m²

Nicely decorated separate 1 bedroom and 1 living room, 1 bathroom with a Jacuzzi and all standard room amenities are available. Plasma TV and a DVD player are available.

MEETING: Apart from a ballroom that can be split into three and that has got a capacity of 300 persons. There is also another meeting room with 60 person capacities on theatre style and one meeting room with 55 person capacities on amphi style as well as a 350 m² lounge and foyer. Meeting rooms are equipped with the latest technological items.

<u>Saloon</u>	<u>Dimensions m</u>	<u>Height m</u>	<u>Square m²</u>	<u>Theatre setup</u>	<u>Class setup</u>	<u>U Shaped set up</u>	<u>Banquet</u>	<u>Cocktail</u>
Saloon A	7.30*14.50	4.5	106	90	45	25		90
Saloon B	7.30*14.50	4.5	106	90	45	25		90
Saloon C	10.9*14.50	4.5	160	120	75	35		120
Saloon A+B	14.60*14.50	4.5	212	170	100	55	90	170
Saloon B+C	18.20*14.50	4.5	264	220	125	65	90	220
Saloon A+B+C	14.50*25.90	4.5	376	300	150		180	300
Saloon D	7.80*10.60	3,30	82	60	25	20		
Cinema	6.35*7.40	2.5	47	55				

SWIMMING POOLS:

AQUAPARK	OPEN	INDOOR/ HEATED	SWEET- WATER	IN THE GARDEN	CHILDREN- POOL	DEPTH	M²
	X		X	X		140 cm	750
X	X		X	X		110 cm	100
	X		X	X	X	30 cm	40
		X	X			140 cm	140
		X	X		X	30 cm	30
SPA Pool			X			140 cm	60

OTHER INFORMATION:

A special children's pool with aqua-park and a shaded mini club with playground is available for children between 4 and 12 years. Between 01.04 and 31.10 indoor pool is not heated.

OTHER ACTIVITIES	
Chargeable	Free Of Charge
Hairdresser Shopping center Spa center & Spa pool (not heated) Massage / Rubbing Doctor Dry cleaning Laundry Internet café (with reservation)	Turkish bath Sauna / Shock shower Steam room Jacuzzi / Indoor pool Parking Safe (suitable to put the notebooks) Chaise longue, shade, chaise longue mattress at the pool and the beach Beach towel (with towel card / against deposit) Wireless internet connection – in the rooms, lobby and public areas (up to 56 Kbps internet is free, over 56 Kbps internet is due to charge.)

FOOD & BEVERAGE	
Chargeable	Free Of Charge
Room service	A' la Carte Restaurants (1x per stay – per restaurant), Vital Bar, Patisserie corner, Lobby Lounge, Lagoon Bar, Saphir Disco Bar, Cafe Turca, Mini bar (soft drinks / checked and refilled daily)

SPORTS ACTIVITIES	
Chargeable	Free Of Charge
Tennis court illumination Tennis racket / Tennis ball Jet ski / Banana/ Parasailing Canoe / Sea-Bike / Surfing Bowling Billiards Pc games / Atari Table football	Tennis court Fitness center Dart Aerobic / Stretching Waterball / Aquarobic Basketball ground Table tennis Cinema

ANIMATION & ENTERTAINMENT:

Animation activities throughout the day, Evening shows, life music (on certain days of the week) and disco

PRECAUTIONS IN OUR HOTELS AGAINST GLOBAL WARMING
<ul style="list-style-type: none"> • Solar energy • Natural gas • Waste decomposition • Recyclable materials • Energy savers in the rooms • Sensor devices for electricity and water saving

- Tennis Courts (with reservation during the day / hard ground.)
- Pets are not allowed in our hotel.
- In all Crystal Hotels, smoking is not allowed in indoor areas.

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MEAL SERVICE HOURS AND THEIR UNITS

<u>HOURS</u>	<u>MEALS</u>	
07.00 – 10.00	BREAKFAST – OPEN BUFFET	- PANAROMA RESTAURANT
08.30 – 10.00	BREAKFAST – A LA CARTE	- ISTANBUL RESTAURANT (RESERVATION REQUIRED)
10.00 – 11.00	LATE BREAKFAST – CONTINENTAL	- PANAROMA RESTAURANT, TERRACE SECTION
11.30 – 16.30	TURKISH TRADITIONAL PASTRIES	- LAGOON BAR
12.00 – 16.30	SNACK-SERVICE	- LAGOON BAR
12.30 – 14.30	LUNCH – OPEN BUFFET	- PANAROMA RESTAURANT
17.00 – 23.00	CAKES AND COOKIES	- LOBBY LOUNGE
16.30 – 19.00	ICE CREAM SERVICE	- LAGOON BAR
17.00 – 18.00	CAKES AND TEA TIME	- LAGOON BAR
19.00 – 21.30	DINNER – OPEN BUFFET	- PANAROMA RESTAURANT
19.00 – 21.30	MEXICAN CUISINE	- MEXICO RESTAURANT (RESERVATION REQUIRED)
19.00 – 21.30	ITALIAN CUISINE	- VENEZIA RESTAURANT (RESERVATION REQUIRED)
19.00 – 21.30	TURKISH CUISINE	- ISTANBUL RESTAURANT (RESERVATION REQUIRED)
23.30 – 00.30	LATE NIGHT SNACK	- LAGOON BAR
00.30 – 07.00	NIGHT SNACK VARIETIES	- LAGOON BAR

** EACH OF A' LA CARTE RESTAURANTS IS ONCE PER STAY AND WITH ONLY PRE BOOKINGS.

<u>HOURS</u>	<u>DRINKS</u>	
10.00 – 18.00	VITAL BAR	(FRUIT JUICES)
10.00 – 24.00	LOBBY LOUNGE	(LOCAL AND INTERNATIONAL DRINKS)
23.00 – 02.00	SAPHIR DISCO BAR	(LOCAL AND INTERNATIONAL DRINKS)
10.00 – 23.00	CAFÉ TURCA	(HOT DRINKS)
24-HOURS	LAGOON BAR	(LOCAL AND INTERNATIONAL DRINKS)
MINI BAR	SOFT DRINKS	(CHECKED ON DAILY BASIS)

<u>HOURS</u>	<u>ACTIVITIES</u>
08.00 – 19.30	STEAM BATH
08.00 – 19.30	TURKISH BATH
08.00 – 19.30	SAUNA
08.00 – 19.30	JACUZZI
08.00 – 19.30	INDOOR SWIMMING POOL
08.00 – 19.30	FITNESS CENTER

SERVICES NOT INCLUDED IN THE ULTIMATE ALL-INCLUSIVE

- Service:** Telephone, fax, bowling, billiards, pc games, Atari, internet café
- Sports:** Tennis balls, tennis rackets, tennis court lightening, motorized and non motorized water sports
- Wellness:** Spa and beauty center, spa pool (not heated), massage, rubbing
- Beverage:** Alcoholic drinks will not be served to children less than 18 years.
Children less than 7 years are not allowed in the A' la Carte Restaurants.
International champagnes, wine and liquor of high quality, cognac and whiskies
Fresh fruit juices
Alcoholic drinks shall not be served in bottles.
Import drinks shall not be served in the restaurants.
Import alcoholic beverages between 01.00 and 10.00
No alcoholic drinks shall be served at breakfast.
Room service

The hotel management shall be entitled to make alterations subject to timely notification concerning the room service, the above listed services and their hours.